## **PROGRAMS WE DELIVER**





# SALES PRESENTATION SKILLS

### **Learning Objectives**

This hands-on one day program is designed to prepare participants to more effectively deliver a sales presentation that involves, informs and inspires.

#### By the end of this workshop participants will be able to:

- Demonstrate the ability to conduct an effective sales presentation
- Project a polished and professional manner
- Present information in a clear, concise and persuasive manner
- Recognize that leadership qualities can be promoted through highly effective presentation skills
- Determine audience demographics attitudes and needs
- Quickly organize a presentation based on the customer's needs
- Identify "trigger" words or phrases and how to negate their impact
- Describe the attributes of highly effective visuals
- Demonstrate a greater ability to tell stories

## **PROGRAM FLOW**

KEY CONTENT AREAS

- Introduction
- Learning Objectives
- Ground Rules
- **Baseline Presentation**
- Great Openings
- Practice Session One
- **Presentation Structure**
- CTQR Structure
- Central Pillar
- Speaking in Threes

#### **Developing the Message**

- Preparation
- The Curse of Knowledge
- Making Your Ideas Stick
- Audience DNA
- Communication Styles
- Practice Session Two

#### **Engaging the Audience**

- Questioning
- Drivers of Engagement
- Use of PowerPoint and Sales Collateral Storytelling
- Line to Line Activity
- Structure
- Stories You Should Know How to Tell
- Q&A
- You the Presenter
- Establishing Presence
- Verbal, Visual and Vocal
- Weasel Words/Jargon
- Body Language
- Tone and Inflection
- **Bringing it All Together**
- Practice Session Three
  Workshop Close