### **PROGRAMS WE DELIVER**





## STRATEGIC TEAMING

## **Learning Objectives**

This hands-on one day workshop gives participants an opportunity to reflect on what makes for a great team. Participants will take part in an interactive simulation, allowing them to experience the stages of team development and gain understanding and tools to accelerate their effectiveness.

# By the end of this workshop participants will be able to:

- Describe and identify the critical behaviors of highly functional teams
- Identify the stages of team development and the implications to the team at each stage
- Examine ways to accelerate a team from Norming to Performing
- Take ownership for their own behaviors with the team
- Increase their ability to give productive feedback to other team members
- Agree to a consistent definition of trust and accountability
- Articulate ways to build trust within a team
- Articulate the challenges of virtual teams and how to overcome them

## **PROGRAM FLOW**

#### **KEY CONTENT AREAS**

#### Welcome

- Introduction, Learning Objectives
- Table Introductions and Expectations
- Puzzle Activity

#### **Best Worst Team**

Best Worst Team Activity

#### **Team Development**

- Team Development Overview
- High Performing Team Model
- Tuckman Model Four Stages of Team Development

#### **Building Trust**

- Trust Triad
- Trust Activity

#### **Healthy Conflict**

- Giving Feedback Tips
- How to Receive Feedback
- Feedback Model
- Conflict Scenarios
- Real Play Scenarios

#### Commitment

- Go Figure
- Trust, Commitment, Communication
- Building Agreements
- Communication Styles and Commitment

#### **Accountability**

- Definition
- Unfolding Accountability
- Scenarios

#### **Decision Making**

Choices and Implications

#### **Virtual Teams**

- Best Practices
- Virtual Teams Activity

#### **Team (Intact Teams Only)**

- Getting Started/Rebooting
- Reaching New Agreements

#### **Workshop Close**